

To: [licensing](#)
Subject: Stella Bar and Coffee House LTD review
Date: 09 July 2023 18:53:40

APPENDIX D

Good evening,

I have been made aware of the license review for:

The Stella Bar and Coffee House LTD
56 High Street
Haverhill
CB98AR

My name is [REDACTED] and i am one of the private tenants who live above this Bar. Since the bar opened, it has been a living hell, to the point i was staying away from my own home at weekends to avoid the stress and sleepless nights from the noise. The noise was HORRENDOUS! The music would start between 7pm-7.30pm and would be constant until 2am maybe later. The music would get louder over the hours and by 10pm the vibration from the base would make the floor in my flat vibrate along with furniture and my doors if they was closed. After a week of opening, i contacted West Suffolk about this because i was at the point of a breakdown. I worked 5 days a week 12 hour days and couldn't bare coming home and being kept awake until gone 2am. I personally provided noise recordings and had Julie Roberts come out to do noise tests and recordings. Every weekend it was the same, and the weekends i couldn't stay at friends or family id try earplugs and they wouldn't reduce the noise even 25%. I ended up leaving my job that id been at for 4 years to get a job working nights, this is how bad things got!!! The bar owner and his friends would park outside the entrance to the flats and purposely make me feel uncomfortable, he/they would be smoking, drinking and even urinating against the walls near the front door. If this wasn't enough every Friday, Saturday and Sunday, during random weekdays they would have private party's for their friends and family, blasting out music until 3am. When the bar hosted live music events, the music and vibration from the base was so loud, it set of the intruder alarm at the shop next door, the alarm went on for 10 minutes and i rung the police to report this.

The bar hasn't been open recently, and my flat has felt like home again. If the bar is to reopen and be aloud to carry on like it did before, i will have to move. I have already moved jobs, i do not want to leave my home, but i cannot bare any more of the noise.

Thank you for your time.

[REDACTED]

[REDACTED] High Street
Haverhill
CB98AR